



## Blackhawk Internet High Speed Wireless Internet

Blackhawk Internet has partnered with Aero Group offering high-speed wireless Internet for **\$34.95 per month**. High speed wireless internet will be much faster than dial-up and it will not utilize a phone line, which means that your phone line will be free for other purposes. In some cases customers are even opting to discontinue their landline phone through the Local Exchange Carrier.

**Who can get Blackhawk Internet High Speed Wireless Internet service?** Currently, Blackhawk Internet has wireless points of presence in Stockton and Elizabeth that are broadcasting two different wireless technologies. Other communities will be available soon. The immediate areas including and surrounding Stockton and Elizabeth are going to have a very high probability of coverage. While the terrain is a factor in regards to whom may be able to get wireless internet and who may not, most individuals within two to three miles of either of these towns should be able to receive coverage. Longer distances can receive service, but line of site is required.

### How do you get started?

**A)** Call Blackhawk Internet at **947-9836**. We will first look at your location of interest on our TOPO map. Your location of interest is the location where you are interested in obtaining wireless Internet. It may be your home or business or some other location. The TOPO map is a topographical map that will help to indicate if terrain issues exist between any of our towers and your location of interest.

**B)** Blackhawk Internet will arrange a site survey appointment with you. There is a \$20.00 fee for conducting the site survey. The site survey is an on site test that ensures that wireless Internet will work at your location of interest. A site survey may indicate that it is not feasible for you to get wireless internet as it is currently supplied. The site survey fee is non-refundable

**C)** Blackhawk Internet will use the information from the site survey to create an estimate for installing wireless internet at your place of interest. If wireless Internet is not feasible, we will let you know. For customers that are within range of one of our 900 MHz towers, the installation charge will be **\$99**. For installations that are greater in distance, the set-up fee will be arrived at through an estimate of materials. The **\$99** install charge includes a wireless antenna, up to 40 feet of coaxial wire and a wireless modem. Some customers may need such things as a lightning arrestor, Network Adapter (NIC Card) and/or a hardware firewall.

**D)** An installation appointment will be made based on the success of the site survey. The customer will be supplied an installation cost estimate prior to installation. Installation charges are a one-time fee.

We ask that you sign a two-year agreement to stay with Blackhawk Internet Wireless, when becoming a wireless Internet customer.

**Will my current dial-up Internet payment count toward Blackhawk Internet Wireless?** Yes, any credits on your account are 100% dollar for dollar contributable toward other Blackhawk Internet services.

If you have other questions that are not answered by the information supplied above, please call us at **947-9836** and we will assist you.

Thank You, Blackhawk Internet